

GERMAN LEATHER MUSEUM – HOUSE RULES

Dear Visitors,

Welcome to the German Leather Museum! We hope you enjoy your visit. Please note the following House Rules for the purposes of everybody's safety and protection of the exhibits.

By entering the museum building, you confirm your acknowledgement of the rules.

VENUE RIGHTS

The management, represented by the employees of the DLM, has the right to determine access.

The museum staff are instructed to ensure that the House Rules are followed. Visitors should therefore follow any instructions given by members of staff.

Any visitors not complying with the House Rules or instructions from staff may be ordered to leave the building by those in charge at the museum. Anyone expelled from the building is not entitled to their money back.

TICKET PRICES AND OPENING TIMES

The ticket prices and opening times are set by the museum's management. They are displayed at the ticket desk and on the website.

Admission tickets are valid for one day only. Visitors may leave the museum and return within the same day if they inform the staff before they leave the building.

If there are large numbers of visitors or special circumstances, the museum may have to close to visitors entirely or in part.

CONDUCT IN THE MUSEUM

To prevent any damage to the exhibits, we ask that you please do not touch anything. Objects intended to be touched are labelled accordingly.

Smoking, including of e-cigarettes, is prohibited throughout the museum.

Pets are not permitted in the museum building.

You may not consume food or drink in the exhibitions. This is to ensure the space remains clean and tidy and the exhibits protected. Visitors are also prohibited from carrying any liquids with them.

We particularly enjoy welcoming our younger visitors, but children under 12 years old may only visit the museum accompanied by an adult.

Parents, teachers and accompanying adults must take responsibility for supervision and the appropriate behavior of the group throughout the visit.

Display cases must not be used as surfaces to write on. Only pencils and crayons may be used in the exhibition spaces.

Visitors will be liable for any damage to exhibits, the building, or permanent or temporary fixtures and fittings caused by them directly or indirectly. Parents are responsible for their children.

Wheelchairs, be they manual or electric and suitable for internal use, can be used on our premises. We will be happy to provide you with a wheelchair or rollator on request free of charge.

Private strollers for children can be taken into the exhibition rooms. A baby-changing station is available on the ground floor.

Use of skateboards, inline skates, scooters, etc. is not permitted in the museum.

If the alarm sounds, visitors should follow the instructions and announcements of the museum staff. The escape routes are signposted.

Thoroughfares and emergency exits must remain clear. Emergency exits may be used in emergencies only.

LOST PROPERTY

If you find any lost items in the museum, please hand them in to the front desk. Lost property will be dealt with according to statutory provisions.

LOCKERS

Lockers are available on the ground floor for you to leave items of clothing and bags. Please empty the locker you have used before leaving the museum. Visitors are not permitted to take keys with them when they leave the museum. The museum retains the right to open any closed lockers after 72 hours and to empty them and treat their contents as lost property. The museum accepts no responsibility for loss or damage of the items left in the closed lockers. It will likewise accept no liability for any loss of money or valuables.

PHOTOS AND FILM OR AUDIO RECORDINGS

Visitors may take photographs or record videos for personal use provided they do not use a flash, tripod or selfie stick. Exceptions are clearly marked in the exhibition. The privacy rights of other visitors and the museum staff must be taken into account here. We would like to point out that publication of photos on the internet and on social media does not constitute personal use and may contravene copyrights.

Those wishing to take photos or make film or audio recordings for commercial or editorial purposes must obtain written permission from the DLM. To do so, please contact us in advance of your visit. Commercial use of photographs or recordings is not permitted without advance approval from the DLM.

ENTRY INTO FORCE

The House Rules are applicable with immediate effect. They are displayed in the entrance area of the museum building and can be viewed at any time.

We will be happy to answer any questions you may have.

We hope you enjoy your visit!



Dr. Inez Florschütz, Museum Director

GERMAN LEATHER MUSEUM

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Tuesday to Friday 10:00 a.m. to 5:00 p.m.
Weekend and public holiday 11:00 a.m. to 6:00 p.m.
Every second Thursday of the month open until 8:00 p.m.